

# WIN-911®

*The World's Most Widely Used  
Alarm Notification Software*



Available for Android, Apple,  
and BlackBerry devices

WIN-911 is the most widely used alarm notification software in the world. It connects directly with your SCADA, HMI or DCS system and has programmable logic to route, filter, and escalate alarms and events to any recipient with any communication method, such as smartphone push notifications, text messaging, email, phone calls (analog or VoIP), web browsers, alphanumeric pagers, marquis displays, and other communication methods.



## ESCALATION ENGINE

You have complete freedom to create a notification workflow the way you want it, escalating alarms and/or filtering information to any number of recipients on any type of mobile device. Notifications can vary depending on alarm severity, whether or not an alarm is acknowledged, what date or time the alarm is occurring, and many other user-configurable attributes of the alarm context.



## SCHEDULES

You can load work schedules into WIN-911 and send alarms based on who is "on shift" at the time of the alarm. Supports complex shift scheduling.



## NOTIFICATION OPTIONS

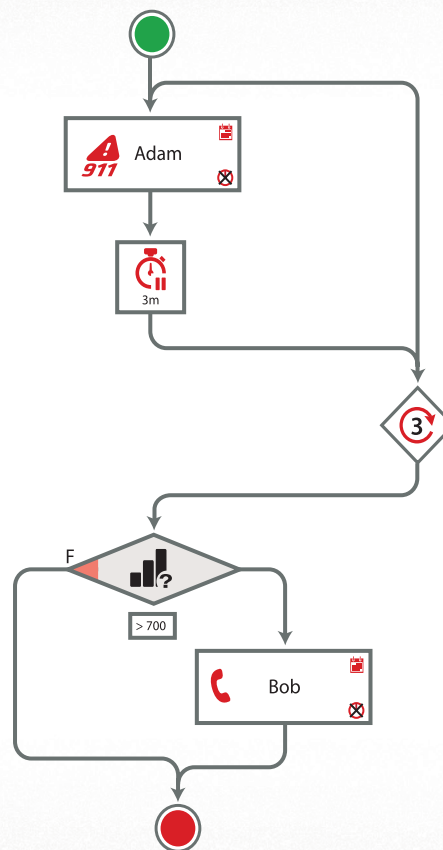
### SMARTPHONE APPS

Alarm and events are displayed in interactive summary screens where users can acknowledge alarms or request more details. Works with Apple, Android, and BlackBerry smartphones or tablets.



## SMS

Provides secure text based alarm notification over any cellular network. Alarm acknowledgements and reports are supported.



## WIN-911 is used for:

Manufacturing  
Water & Wastewater  
Oil & Gas  
Pharmaceuticals  
Building Management  
Power Generation  
Data Centers  
Research Labs  
Mining  
Airports  
Natural Disaster Monitoring  
Monitoring  
Environmental Remediation

**WIN-911**  
SOFTWARE

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## EMAIL

Email notifications allow for one- or two-way notifications and support alarm acknowledgements. Rich HTML or plain text templates support a wide range of devices.



## VOICE

Voice notification supports VoIP (no modem required) or analog phones (with USB or PCI card modems). Alarm information can also be requested during a call. Voice options are provided in all major languages. Has a text-to-speech engine that dynamically reads alarm tags. Also supports pre-recorded .wav files.



## WEB BROWSERS

View and acknowledge alarms and view data reports using the wider screen of a web browser.



## ALPHANUMERIC PAGERS

Uses TAP protocol to send alarms to pager devices.



## ALARM LOGGING

View, sort, arrange and print your alarm history in any way you would like. Includes personnel notification attempts and confirmation, acknowledgements, events, and error codes. Each line may be annotated using the "Notes" feature.



## 21 CFR 11 COMPLIANCE

Track and archive modifications to your WIN-911 configuration to a special text file using the Audit Modification tool. Using this text file with encryption software will meet 21 CFR 11 requirements for monitoring changes in the configuration.

## REPORTING

Rich or plain text report templates are available. Reports can be sent on demand or according to a "rules based" system (e.g. a fixed schedule, based on alarm conditions, data values) to any device.

## REDUNDANCY

An additional WIN-911 copy can be installed on another server to provide backup capabilities, should the primary server fail.

## DATA OPTIONS

Create, manage and organize the alarms monitored by WIN-911 Enterprise Edition. WIN-911 supports all OPCDA-compliant SCADA systems. In addition, WIN-911 has "direct data connections" with the following SCADA products for ease of configuration, performance optimization, and passing of acknowledgements and other data directly back to the SCADA system:

## GE INTELLIGENT PLATFORMS

- iFIX
- Cimplicity

## ROCKWELL AUTOMATION

- FactoryTalk Alarm & Events
- FactoryTalk View SE
- FactoryTalk View ME
- RSView32

## WONDERWARE

- InTouch
- Wonderware System Platform

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