

WIN-911

THE MOST WIDELY USED ALARM NOTIFICATION PLATFORM IN INDUSTRY AND IIoT

WIN-911 DELIVERS CRITICAL ALARMS & ALERTS IN REAL TIME, INTEGRATING WITH THE WORLDS LEADING SCADA, HMI AND CONTROL SYSTEMS.

WIN-911 uses configuration logic to filter, route, and escalate alarms and events to designated recipients through multiple notification methods. WIN-911 supports single and bi-directional communication for alarms, acknowledgements, informational requests, and reports.



SCADA INTEGRATION DIRECT CONNECTS

WIN-911 Direct Connects provide a native connection to leading SCADA/HMI systems enabling ease of configuration, performance optimization, and syncing of alarm acknowledgements and other data. The use of Alarm Subscriptions, which filter alarms into WIN-911, eliminates the need to maintain two separate alarm databases providing faster integration, with simplified setup and less on-going maintenance.



WHAT CAN WIN-911 DO FOR YOU?



INCREASE:

- RELIABILITY OF ALARM NOTIFICATION
- OPERATIONAL EFFICIENCY
- INSIGHT INTO FREQUENT ALARM OCCURENCES



REDUCE:

- DOWN TIME
- OPERATING COSTS
- MATERIAL COSTS



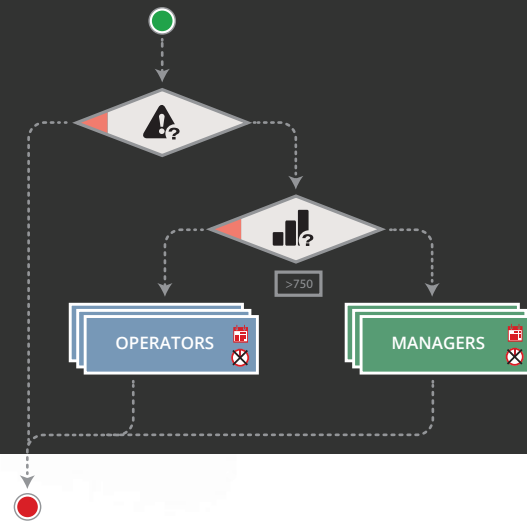
IMPROVE:

- ALARM RESPONSE TIME
- PERSONNEL AND PUBLIC SAFETY
- ALARM LOGGING AND REPORTS FOR CONTINUOUS IMPROVEMENT



NOTIFICATION ESCALATION ENGINE

Configure notification workflows to best meet your operational needs. From a simple callout list to complex escalation logic, WIN-911's patented, script free, drag and drop user interface makes configuration easy and intuitive.



BASIC TACTICS

Simple Call out list that supports retries and delays.

<input type="checkbox"/>	Connection	Type	Retries	Delay Between Retries			Delay After			
<input type="checkbox"/>	John		0	Minutes	0	Seconds	0	Minutes	0	Seconds
<input type="checkbox"/>	Paul		0	Minutes	0	Seconds	0	Minutes	0	Seconds
<input type="checkbox"/>	George		0	Minutes	0	Seconds	0	Minutes	0	Seconds
<input type="checkbox"/>	Ringo		0	Minutes	0	Seconds	0	Minutes	0	Seconds

ADVANCED TACTICS

Script free work-flow dynamically follows your process.

- Scales from a simple call out list to comprehensive enterprise work-flows
- As the alarm event unfolds actions can to be taken dynamically as alarm conditions evolve
- Workflow can enable event-based pushing of reports
- Easily adapts to personnel and organizational changes

ADVANCED STRATEGIES

Strategies orchestrate tactic execution.

Name

Description

Policies

Condition	Action
Initial Event	Start Tactic → Operator Callout
Any Alarm State Change	Re-Notify
Upon Repeating Timer	Start Tactic → Realarm
Alarm Becomes Terminal	Stop Strategy



SCHEDULING

Control notification logic utilizing individual and shared schedules evaluated at the time of the alarm. Complex shift scheduling made easy using an Outlook/Google style calendar control.

Appointment time

Start: 9:00 PM

End: 5:00 AM

Duration: 8 hours

Recurrence pattern

Daily

Weekly

Recur every: 2 week(s) on:

Sunday Monday Tuesday Wednesday

Thursday Friday Saturday

Range of recurrence

No end date

End after: 10 occurrences

End by: 1/12/2017

Remove Recurrence OK Cancel

NOTIFICATION OPTIONS

ALL notification options support single or bi-directional communication, acknowledgements, and customized formats.



SMARTPHONE APPS

Interactive, intuitive APPS using push notifications for Apple, Android, and Windows devices.



SMS TEXT MESSAGING

Secure, text based alarm notification over cellular networks. Supports both USB and Ethernet IP cellular modems.



EMAIL

Rich HTML or plain text templates support a wide range of devices. Protocol support for SMTP, POP, IMAP, SSL/TLS.



VOICE CALLS

Text-to-speech engine dynamically reads alarm information. Supports VoIP (SIP) or analog phones (USB voice modem).



REPORTING

Rich or plain text report templates are available. Reports can be sent on demand or based on alarm conditions.



LOGGING

Supports both live and historical views. Sort, arrange print or export your alarm history based on your preferences. Includes personnel notification attempts and confirmation, acknowledgments, events and error codes.



SYSTEM MODIFICATION AUDITS

Leverage your existing SQL server auditing features to provide audit trail for regulated environments.



LOCALIZATION

Fully localized in 9 languages: English, German, Hebrew, Arabic, Italian, Portuguese, French, Chinese, Spanish. Localization includes software configuration, alarm delivery and alarm interaction.



TEXT-TO-SPEECH PREMIUM VOICES

Offered in 46 languages, Premium Voices provide a more natural sounding voice as an alternative to the standard Microsoft choices.

SOFTWARE & HARDWARE REDUNDANCY

Additional WIN-911 systems can be installed to provide greater reliability. Notification hardware and gateways can be pooled to increase uptime and reliability.

WIN-911 PRODUCT COMPARISON CHART

FEATURES:	STANDARD	INTERACTIVE	ADVANCED
Scheduling	✓	✓	✓
Virtualization	✓	✓	✓
Localization	✓	✓	✓
Basic Tactics	✓	✓	✓
Basic Strategies	✓	✓	✓
Advanced Tactics			✓
Advanced Strategies			✓
SMS	✓	✓	✓
Email	✓	✓	✓
Voice (VoIP)		✓	✓
Voice (Analog)		✓	✓
WIN-911 Mobile		10 Devices	25 Devices
Remote Acknowledgements		✓	✓
Alarm Requests		✓	✓
Report Requests		✓	✓

*THE WORLD'S TRUSTED BRANDS TRUST WIN-911.
DEPLOYED AT OVER 10,000 FACILITIES IN 70 COUNTRIES ON SIX CONTINENTS.*

AEROSPACE & DEFENSE

ANIMAL & AQUATIC SPECIES
FACILITIES

BUILDING MANAGEMENT

DATA CENTERS

ENVIRONMENTAL REMEDIATION

FOOD & BEVERAGE

LABORATORIES & RESEARCH

LIFE SCIENCES

MANUFACTURING

NATURAL DISASTER PREVENTION

OIL & GAS

POWER GENERATION
AND DISTRIBUTION

WATER & WASTE TREATMENT

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